

Secondary Parent Handbook

2018-2019



With thanks to alumni Taichi Kobayashi for the photos





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HIS VISION, MISSION AND VALUES

VISION

"PREPARING LEARNERS FOR LIFELONG CHALLENGES AND OPPORTUNITIES"

MISSION STATEMENT

"Hanoi International School enables all students to realise their full potential in a caring and positive learning environment. Through our broad and balanced international curriculum we endeavour to develop responsible, globally conscious citizens. We strive to develop the whole child as a life-long learner with a strong sense of self-worth."

SCHOOL VALUES

The core values of the school are:

- To embrace and celebrate our diversity as a community of learners
- To develop an understanding and appreciation for our host country and its culture
- To make the world a better place through education and taking action
- To provide life-long learners with a variety of opportunities to develop the whole-person
- To develop internationally-minded people who strive to demonstrate the IB Learner Profile attributes

HIS recognizes the fundamental importance of The United Nations Convention on the Rights of the Child and fully subscribes to the principles expressed in the declaration. As an educational institution it gives particular importance to Article 26 - Section 2:

Education shall be directed to the full development of the human personality and to the strengthening of respect for human rights and fundamental freedoms. It shall promote understanding, tolerance and friendship among all nations, racial or religious groups, and shall further the activities of the United Nations for the maintenance of peace.

The Mission Statement aligns with the mission statement of the International Baccalaureate Organisation, which is:

The IBO aims to develop inquiring, knowledgeable and caring young people who help to create a better and more peaceful world through intercultural understanding and respect. To this end the IBO works with governments and international organizations to develop challenging programmes of international education and rigorous assessment. These programmes encourage students across the world to become active, compassionate and lifelong learners who understand that other people, with their differences, can also be right.

The School aims subsume the IB Learner Profile Attributes.

The International Baccalaureate Learner Profile

The aim of all IB programmes is to develop internationally minded people who, recognizing their common humanity and shared guardianship of the planet, help to create a better and more peaceful world.



IB learners strive to be:

Inquirers They develop their natural curiosity. They acquire the skills necessary to conduct inquiry and research and show independence in learning. They actively enjoy learning and this love of learning will be sustained throughout their lives.

Knowledgeable They explore concepts, ideas and issues that have local and global significance. In so doing, they acquire in-depth knowledge and develop understanding across a broad and balanced range of disciplines.

Thinkers They exercise initiative in applying thinking skills critically and creatively to recognize and approach complex problems, and make reasoned, ethical decisions.

Communicators They understand and express ideas and information confidently and creatively in more than one language and in a variety of modes of communication. They work effectively and willingly in collaboration with others.

Principled They act with integrity and honesty, with a strong sense of fairness, justice and respect for the dignity of the individual, groups and communities. They take responsibility for their own actions and the consequences that accompany them.

Open-minded They understand and appreciate their own cultures and personal histories, and are open to the perspectives, values and traditions of other individuals and communities. They are accustomed to seeking and evaluating a range of points of view, and are willing to grow from the experience.

Caring They show empathy, compassion and respect towards the needs and feelings of others. They have a personal commitment to service, and act to make a positive difference to the lives of others and to the environment.

Risk-takers They approach unfamiliar situations and uncertainty with courage and forethought, and have the independence of spirit to explore new roles, ideas and strategies. They are brave and articulate in defending their beliefs.

Balanced They understand the importance of intellectual, physical and emotional balance to achieve personal well-being for themselves and others.

Reflective They give thoughtful consideration to their own learning and experience. They are able to assess and understand their strengths and limitations in order to support their learning and personal development.

Source: http://www.ibo.org/programmes/profile/documents/Learnerprofileguide.pdf

Section 1: The Secondary School Overview





1.1 Curriculum

The secondary school curriculum, focuses on student inquiry and the development of life-long learning skills. Students are encouraged to be inquisitive, courageous, critical thinkers who participate actively in the learning process. All students who successfully complete an appropriate course of study will graduate at the end of Grade 12 with a High School Diploma (HSD) which satisfies entry requirements to many universities around the world.

In Grades 6-10 the school offers the International Baccalaureate's Middle Years Programme (MYP). For all students in Grades 11 & 12, the school offers the International Baccalaureate's Diploma Programme (IBDP). These globally-recognized qualifications are considered to be amongst the best programmes worldwide for developing independent, well-rounded and confident individuals. In particular, the IBDP is regarded very favourably by many (and increasing numbers) of universities around the world.

Small class sizes throughout the school mean that students receive close attention from teachers and instruction can be differentiated to meet their needs and abilities. In addition, students are encouraged to approach their teachers outside of regular class time to seek additional support or because they want to go deeper into a particular subject.

The language of instruction at HIS is English and students need a certain level of fluency in order to access the curriculum to the best of their ability. Although we can occasionally accept students with weaker English, in general applicants to study at HIS will be expected to have a basic level of competency in English. For students from Grade 9 onwards, the demands of the academic programme mean that we do expect a significant level of English fluency and applicants who do not meet this will usually not be admitted. We expect students to develop fluency in at least two languages and value highly the language and culture of our host country. Students study Vietnamese Studies in Grades 6 & 7. The Secondary school has provision for Language and Literature in Korean, Japanese and Vietnamese classes from Grade 6 as well as French Language Acquisition. Where families would like to develop other languages and are able to provide a tutor, we make time available for this to happen during the school day.

Our location is something we take advantage of as much as possible. Our Secondary School Camps Week is an integral part of our curriculum, and a number of optional field trips exploring the history, geography and culture of Vietnam take place throughout the school year. We also provide numerous opportunities for students to share their own experiences and culture with their classmates.

1.2 Secondary Staffing

Teacher	Subject area	Responsibilities
Ali WAUGH	English B	Careers/University Guidance
DUONG THUY Bach	Visual Arts	Part-time
Brandon GAUTHIER	MYP Individuals & Societies/DP Geography	Grade 7 Homeroom
Carina SCHLIESKE	English Language and Literature	Head of Language & Literature
Ceri ABBOTT	Science/Biology	
Chad TAYLOR	MYP Individuals & Societies/ESS	CAS Coordinator
Christopher BOTHA	Elementary Physical Education	Athletic Director
Dan SLAUGHTER	Economics/Business and Management/Theory of Knowledge	Assistant Head of Secondary Head of I&S
Daniel ATKINSON	Mathematics	Grade 8 Homeroom
Dean RAINEY	Music / Grade 10 Homeroom	Head of Arts
TIEN DU Dung	DP Chemistry	
Eric EMERIAU	French	Grade 11 Homeroom
Eun Kyung KIM	Korean	
THI HONG DO Hanh	French	
TONG THI QUYNH Huong	Vietnamese History	
VU THI THU Huong	Vietnamese / Grade 9 Homeroom	Head of Vietnamese,
Jacob PARK	Korean	
Jeffrey ARAULA	Sciences/ESS/Personal Project Coordinator	Head of Sciences
Jemima KHALLI	English Lang & Lit	
Joseph GRANDE	Physical Education / Grade 6 Homeroom	CCP Coordinator
Katy BLACK	English Acquisition / Grade 7 Homeroom	Head of Lang. Acq.
Yumi HACHIYA	Japanese	
LE THI Lan Anh	Vietnamese	
Vlad PYAGAY	DP Business and Management	IT Director
Matthew BUXTON	Admin/DP History/MYP Individuals & Societies	Head of Secondary
Michael CLIFFORD	MYP Design/DP ITGS	Head of Design
ALI: - ZIAAAAED	Caianasa/Dhuaisa	Grade 10 Homeroom
Nic ZIMMER	Sciences/Physics	Extended Essay Coord.
Peggy MORTON	Mathematics/TOK/ Grade 11 Homeroom	Head of Mathematics
Rashi GARG	MYP Sciences	
Natasha KOVELENKO	English B / Individuals & Societies	
Shiori OZAWA	Japanese	Grade 6 Homeroom
Sue HUNTER	Visual Arts	MYP Coordinator
Shafinaz BURUHANUDEEN	Mathematics	Grade 8 Homeroom
Terry HAMILTON	Admin/DP History/TOK	Principal
Tom FENNELL	MYP Language Acquisition	
TRAN THI THU Trang	Vietnamese	
Vicki GARDNER	MYP Drama/Learning Support/Counselling/SEL	Director of Whole School Student Support Services
Volker SCHLIESKE	DP Psychology/TOK	DP & TOK Coordinator
Yoon Hee HA	Korean	Grade 6 Homeroom

1.3 Key Contacts



Principal
Terry Hamilton
principal@hisvietnam.com



Head of Secondary

Matt Buxton

secondaryhead@hisvietnam.com



Assistant Head of Secondary
Dan Slaughter
dslaughter@hisvietnam.com



DP Coordinator Volker Schlieske dpc@hisvietnam.com



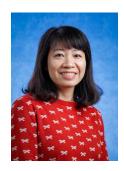
MYP Coordinator
Sue Hunter
mypc@hisvietnam.com



Director of Whole School Student Support Services Vicki Gardner vgardner@hisvietnam.com



Main Office (Office Manager)
TRINH THU Trang
mainoffice@hisvietnam.com



Main Office (Admissions) VU NGOC Han hanvn@hisvietnam.com



Main Office (Transport)
LE BICH Ngoc
ngoclb@hisvietnam.com

1.4 Assistant Teaching Staff

Name	Role
Le Phuong Anh	Library Assistant
Le Tien Dung	PHE Assistant
Loan Ngo Minh	Library Assistant
Pham Ngoc Anh	ICT Technician
Nguyen Thi Thuy Hanh	ICT Technician
Dau Anh Duong	ICT Technician
Tieu Thi Minh Ngoc	Visual Arts Assistant
Tran Bao Long	PHE Assistant
Trinh Thi Thao	Science Assistant

1.5 Homeroom Teachers for 2018-19

Grade	Homeroom Teachers
6	Joseph Grande
	Yoon Hee Ha
	Shiori Ozawa
7	Brandon Gauthier
	Katy Black
8	Shafinaz Buruhanudeen
	Daniel Atkinson
9	Huong Vu Thi Thu
	Ceri Abbot
10	Dean Rainey
	Nicola Zimmer
11	Eric Emeriau
	Peggy Morton
12	Carina Schlieske
	Dan Slaughter

Section 2: Programmes and Services







2.1 The Secondary School Curriculum

We aim to provide the very best education for students of all levels of ability by means of:

- A well designed international curriculum
- High expectations
- Excellent resources
- Encouragement of self-discipline
- Careful monitoring of student progress

The school seeks to provide for change and academic success by encouraging staff and students to develop flexible approaches to teaching and learning, which help students achieve the self-respect, self-discipline, organisational skills and examination success required for their futures either in Vietnam or overseas.

We recognise that our students are often recent arrivals to Vietnam and may only spend a few years in the country before moving to their home country or elsewhere around the world. Many of our graduates study at universities around the world. In accordance with our Mission and Philosophy, therefore, we endeavour to ensure that we provide a genuinely international focus to all our studies.

Middle Years Programme (MYP)

HIS is authorized to offer the IB Middle Years Programme (MYP). The MYP provides a powerful framework for learning which is based on up to date research and understanding about teaching and learning, while enabling schools to make their own decisions about exactly what to teach within their curriculum, according to the needs of their students and their local context.

All students in Grades 6-10 follow the MYP. The courses on offer during Grades 6-10 at HIS can be found below.

For more information, contact the MYP Coordinator, Ms. Sue Hunter mypc@hisvietnam.com

	Midd	lle Years Progra	amme (MYP)			
	Grades 6 & 7	Grade 8	Grade 9	Grade 10		
English	English Language & Literature OR English Language Acquisition					
2 nd Language (non-Native Vietnamese)	Vietnamese Studies AND one of the following: Korean Language & Literature Japanese Language & Literature French Language Acquisition	One of the following Korean Language & Literature Japanese Language & Literature French Language Acquisition				
2 nd Language (Vietnamese)	Vietnamese Language & Literature					
I&S		Individuals & S	ocieties			
Science		Science				
Mathematics		Mathema	tics			
Arts	rts Musics, Drama and Vis (grade levels take one of trimester and then rotates class)		One of the Mu Visua	ısic		
Physical and Health Education	Physical and Health Education					
Design	Design					

Notes

- Beginner English speakers (Grades 6-8, English Language Acquisition Phases 1-2) may be withdrawn from Vietnamese culture classes and provided with additional English classes. This decision is made on a case-by-case basis.
- It should be noted that Vietnamese students are required to study Vietnamese as their additional language. Native speakers of Japanese and Korean are expected to study their mother tongue.

Diploma Programme (DP)

HIS is authorised to offer the IB Diploma Programme (IBDP), and all courses on offer during Grades 11 & 12 are IB DP courses.

The IBDP is a two-year pre-university course designed to facilitate the mobility of students and to promote international understanding. Students select from a range of courses on offer to develop a programme that is both achievable and personally challenging. For students on the full Diploma, in addition to studying six subjects (three at Higher Level, three at Standard Level) they also complete a 4000 word Extended Essay (EE), the Theory of Knowledge (TOK) course, and the Creativity, Activity, Service (CAS) programme. At HIS, all students complete the CAS programme, and some students not taking the full diploma will also complete the EE and TOK.

Students holding the IB Diploma are accepted by universities and other institutions of higher learning around the world. In some cases, universities will give university credit for IB DP courses. By providing access to tertiary education on a worldwide basis, the IBDP can truly claim to be an 'international passport' to higher education. Much importance is attached to fostering international understanding and to providing a relevant, coherent Diploma Programme, consisting of a blend of rigorous specialisation balanced by an appropriate element of breadth.

Group	Subjects currently offered										
1	Englis Languag Literatu SL or F	e & ure	Lite	erature Lite		anguage & rature or HL	ure Lite		Vietnamese Language & Literature SL or HL		
2		English Language Acquisition SL or HL					French Language Acquisition SL or HL			1	
3	Business Manage ment SL or HL	Econom SL or F		ography History L or HL SL or HL		Informat Technolog Global Soo (ITGS) SL o (Grade 12	y in a ciety or HL	Psychology SL or HL	Syste (Tran	ovironmental ems & Societies SL only nsdisciplinary – count towards	
4	Biology Chemistry SL or HL SL or HL			•	Physics Group 3 or 4) SL or HL			roup 3 or 4)			
5	Mathematical Studies SL only								Mathematics SL or HL	5	
6	Visual Arts SL or HL										
Core	Creativity	, Activity, (CAS)	, Service	Theo	ry of	Knowledge (edge (Theory Of Knowledge) Extended Essay			ed Essay	

Notes

- Not all subject combinations are possible.
- Students are required to study English
- All students are expected to complete all elements of the Core, though students who do not take the full IB Diploma may be exempted from completing an Extended Essay.

Students normally make their subject choices during the latter half of Grade 10 in consultation with the DP Coordinator. Academic performance and Approaches to Learning skills during Grades 9 & 10 are influential during this process. Any changes in course choices must be discussed with the DP Coordinator who has the final say on whether such changes will be approved. It is also strongly

recommended that students/parents speak to the Careers and University Counsellor during this process to ensure that students embark on an appropriately challenging programme of study that will assist them in achieving their long-term goals.

For more information, contact the DP Coordinator, Mr. Volker Schlieske: dpc@hisvietnam.com

2.2 HIS High School Diploma Requirement

Graduating with the HIS High School Diploma

If a student fulfills the graduation requirements set out by the school (see below), he/she will be awarded an HIS High School Diploma. This is the equivalent of an American High School Diploma, but may also have equivalency in other countries. The conditions for the award of the HIS High School Diploma are determined by the school and are not contingent on any external examinations.

The Award of the HIS High School Diploma Requirements for G11 and G12

- Participation in <u>at least 4 courses</u> during Grades 11 and 12 (Language, Individual and Societies, Natural Sciences, Mathematics)
- No score lower than a 2 in any course
- Complete the Creativity, Action and Service programme (CAS) (see differences between CAS (A) and CAS (B) section CAS requirements.

Note: It is recommended to go for the full CAS programme as the students will get an additional certificate for CAS issued by the IB which will help with their university applications.

Participate fully in the Theory of Knowledge course (including giving a presentation)

Minimum 90% attendance in each course over the two years

Overall requirements for G9-G12 for the HIS High School Diploma

- HIS High School Diploma students must achieve 24 credits in order to obtain their Diploma.
- One complete school year equals 1 or 0.5 credit for the respective subject.

Distribution of credit as per the chart below:

		Grade 9	Grade 10	Grade 11	Grade 12	Minimum Requirements
	Language A	1	1	1	1	4
	Additional Language	1	1	1	1	3
	Mathematics	1	1	1	1	3
	Science	1	1	1	1	3
	I&S	1	1	1	1	3
	Art/Design	1	1	1	1	2
Electives	PHE	0.5	0.5	0.5	0.5	2
Electives	CAS	0.5	0.5	0.5	0.5	1
	ток			0.5	0.5	1
Additional Credits	Alternatives: Work Experience					2
	Totals	7	7	7.5	7.5	
					Total	24

The HIS Diploma is a minimum requirement for entry into university education. All courses studied from Grade 9 onwards count towards the HIS Diploma. Where students transfer to HIS at a later stage (i.e. after the first semester of Grade 9) their previous records are considered towards their HIS Diploma. The HIS Diploma is awarded to students at the end of Grade 12, subject to them meeting the graduation requirements. The Diploma is not contingent on any external exams. Credits are awarded for each semester of study, for a minimum of a 3 (1-7 system).

Notes

- Students who successfully complete the full IB Diploma Programme automatically qualify for the HIS Diploma, provided meet the attendance and behaviour requirements.
- Students who fail a semester of study in a particular course can recuperate the lost credits by sitting the official external examinations at the end of the course and achieving the required minimum grade. The original grades remain but the missed credits will be awarded.
- In exceptional circumstances, the school reserves the right to waive certain requirements of the HIS Diploma, at the discretion of the Principal.

2.3 Student Support

From time to time many of us experience challenges in our lives where we need a little help from others; our students are no exception to this. Our specialist team can support students with personal, social or academic challenges throughout their time at HIS. We have procedures in place to help us to identify students who may be struggling in some way as well as a variety of structures to support those students, once identified.

Social and Emotional Support

All students in Secondary are allocated a homeroom teacher, whose job it is to guide, mentor and support students. Students see their homeroom teacher for ten minutes every morning in addition to one homeroom lesson a week.

The aims of the homeroom curriculum are:

- To support students through social emotional learning
- To support students with the demands of the IB programme & assessments
- To explore developmentally appropriate topics
- To promote the development of balanced learners
- To develop the whole child as a life-long learner with a strong sense of self worth

Examples of topics covered in the homeroom curriculum include bullying, self-management, sex education and puberty, emotional wellbeing, identity formation, balance etc.

Homeroom teachers work with the Student Support Services Coordinator, Curriculum Coordinators, the school leadership team and the Counsellor in order to ensure that every student receives the support they need in order to overcome challenges they are experiencing. Parents may also contact the homeroom teacher with non subject-specific concerns or questions. (For academic or subject specific concerns, parents are encouraged to contact the teacher of the subject in question or the curriculum coordinator.)

Secondary students also have the option of speaking to the counsellor. Conversations with the counsellor are kept in the strictest confidence except in cases where there are concerns about

student welfare and safety. Child protection cases will be dealt with by the child protection team, the school leadership and, potentially, outside agencies.

The school counsellor can be contacted by email, by both students and parents at vgardner@hisvietnam.com

Learning Support

HIS is an inclusive school community which seeks to engage all students in diverse, challenging, purposeful and engaging learning experiences, appropriate to their level of ability. We recognise that our community benefits from including students from diverse backgrounds and strengths and work, wherever possible, to provide the best quality individual support and tailored learning experiences to meet the needs of each student within the mainstream teaching and learning programme.

Where students experience significant barriers in their learning we may be able to offer additional learning support (fee applies). Depending on the extent of the learning barrier, we offer in class, pull out, individual and/or small group support designed to develop the student's skills and strengths in order to overcome the learning barrier.

HIS can support students with a range of specific learning requirements related to social, academic, behavioural and emotional barriers. However, the nature of our facilities prevents us from accepting students who require physical support with climbing and descending stairs.

For more information regarding learning support, please contact vgardner@hisvietnam.com

Language Acquisition Support

HIS welcomes students from a wide variety of backgrounds and countries. In order to access the curriculum on offer, students need to possess a certain minimum level of English, depending on the grade level of entry. There are 6 Phases of English ability.

Students whose English skills fall into Phases 1-2 are taught in much smaller classes and receive additional support with their English. Students are assessed regularly and may graduate to a higher class once they can consistently demonstrate the required level of proficiency. There is an additional fee for phase 1 and 2 English Language Acquisition support. Details of this fee are available from the Main Office. For more information email Ms Katy Black kblack@hisvietnam.com

2.4 Careers and University Guidance

As students prepare for study in Grades 9 and beyond, their interests and skills become very important for making appropriate choices that will influence their life after school. In order to assist with this process, the school has a Careers and University Counsellor. In addition to the MYP and DP Coordinators, students and their families should speak to the counsellor regarding their career and personal interests in order to ensure that they follow the most appropriate course of study. The counsellor will provide help and guidance in selecting courses and will work with students throughout Grades 9-12 to help them make their university choices and to develop a competitive academic and personal profile that will be advantageous to them in their university applications.

For more information, please contact Ms. Ali Waugh awaugh@hisvietnam.com

2.5 Internal and External Examinations

Mock examinations are held for Grade 12 sometime between January and March. Students in these grades are exempt from normal classes during their mock examinations.

3 Way Conferences for Grade 12 are held shortly after the Mock Examinations to share these results with parents and discuss any recommendations in the run up to the final examinations in May. Students are expected to attend these conferences, and should attend even if their parents are not able to do so.

2.6 Student Use of Devices

The term "devices" is being used here to refer to any personal electronic equipment (e.g. laptop, tablet, smartphone, personal music player, etc). In the classroom, students should not use mobile phones, portable music devices and electronic games unless instructed by a teacher, for educational purposes.

Whether a personal device or school device, students are expected to follow the THINK Responsible Technology User Agreement (MYP/DP):

Students will:

- **Treat** themselves with respect, sustaining a healthy self-image online, understanding the lasting impact of digital footprints;
- Honor and respect others, refraining from intentionally malicious acts against another human being;
- **Incorporate** fair use, crediting creators for their work and respecting intellectual property rights;
- Navigate sites for learning purposes, searching content appropriate to the educational setting and refrain from acts that may damage the network;
- **Keep** themselves safe, abstaining from sharing personal information and notifying an adult if they receive something inappropriate.

If a student disregards to THINK, any discipline would follow the Secondary School Behavior Policy.

2.7 Physical and Health Education (PHE)

The Physical and Health Education (PHE) programme runs from Grades 6 to 12. In Grade 6-10 PHE is an assessed MYP subject. PE is not assessed in Grade 11 and 12. If students need to be excused from a Physical and Health Education lesson, they must present a note to their teacher, written and signed by a parent. A student who needs to miss three or more consecutive lessons must bring a medical certificate from the family doctor.

A wide range of sporting activities is available in the Co-Curricular Programme (Section 2.17), and HIS is an active and enthusiastic member of MRISA (See section 2.19 for more details). All students are encouraged to become actively involved in sporting activities beyond their Physical and Health Education classes.

2.8 Student Health

The School has a clinic on the campus where students can be treated for minor illnesses or accidents that may occur during the day. The full-time nurse is a qualified Vietnamese practitioner who is able to treat children at school or to arrange for them to return home. In the event of a more serious medical emergency the School will arrange emergency treatment at a hospital while contacting the parents.

The School carries a local insurance policy to cover accidents but while this covers the cost of attending a local Vietnamese clinic/doctor, it will not cover the higher costs of attending one of the 'international' clinics such as SOS and Family Medical Practice. Families opting to go to the more expensive 'international' option will need to have this covered by their own family insurance.

For their children's safety, parents/guardians are expected to inform the school of any long standing medical conditions, illnesses or allergies. In such cases, a physician's letter with instructions describing appropriate action in an emergency should be provided. Medication sent to the school with a student should be accompanied by a note explaining how the medication is to be administered.

Families are required to notify the school secretary immediately of any serious health problems or of any contagious disease carried by the child.

When students suffer from a fever, they should remain away from school until they have been free of fever for at least 24 hours. Students who are found to be suffering from a fever will be sent home from school, and will also be sent home the next day if they try to attend.

2.9 Service Learning

The school has a philosophical commitment to the ideals of service to the local, and wider, community. Service as Action (SA) is a required component of the MYP, and Creativity, Activity, Service (CAS) is required as a part of the DP, and in order to graduate with the HIS Diploma.

Service learning is becoming a key aspect of this programme, where students will develop skills, knowledge and an understanding of issues in the local, national and global community. They will apply this learning to take action and have a positive impact on these communities.

2.10 Changes of Personal Circumstances or Detail

It is important that the school is advised of any changes of personal circumstances which may have an effect on your child's school life.

Changes of address, telephone numbers etc. can be updated by parents directly through ManageBac (MB). You can also inform the Main Office at maintoffice@hisvietnam.com.

All Secondary Parents have access to MB: if you are not sure of your login details, speak to staff in the Main Office.

2.11 House System

On admission, each student is placed in one of three houses: "Gecko" (green), "Buffalo" (yellow) and "Dragon" (red). There are regular whole school inter-house competitions and sports events. The House system is an integral feature of the life of the school and we expect all students to participate

either during normal school hours or in the afternoon. Every student is expected to have a house coloured t-shirt to wear on competitive occasions.

2.12 Student Council

The Student Council (STUCO) is one of the most important of the School's activities for students. This is an excellent forum for students to develop and exercise their leadership skills, and to provide an example to the wider student body.

As the leadership of the student body, the STUCO should aspire to demonstrate leadership in working towards achieving the goals of our School Mission, in particular the development of "responsible, globally conscious citizens". In doing this, the STUCO works to develop a lead a range of activities that provide social opportunities for students, foment school spirit and positive relationships across the whole school. Councillors are elected by their Grade level peers and officers by the student body as a whole. The STUCO Executives normally consists of students from Grade 11 but other grade levels can apply. Elections normally take place within the first month of the school year.

2.14 Awards

To recognise student academic achievement in Grades 11-12, certificates are awarded at the end of each semester for academic excellence based on the results achieved. The awards are given as follows:

Award	Grade 11 – 12
Academic High Distinction	40–42
Academic Distinction	36–39
Academic Merit	32–35
EAL Merit	1 per grade level

In Grades 6-10, awards will focus more on the attributes of the Learner Profile as well as Secondary Subject awards. For Physical and Health Education, students are also awarded for their participation in MRISA events. The PHE Department also awards a female and male Athlete of the Year Award.

2.15 Co-Curricular Programme (CCP)

The Co-Curricular Programme is a core part of the school community, with the aim of helping students maintain balance in their lives, take risks and participate in the wider aspects of school and society, beyond academic study.

The type of activity offered varies according to the season; the interests and skills of staff; student interest; and parent volunteers. Students should aim for a balance between sports, service learning, arts and cultural activities.

Some examples of the sorts of activities that are offered are:

Lego Robotics

Model United Nations (MUN)

Environmental Protection

- Yearbook / Media
- TEDxHIS

CCP activities are normally free of charge - although there may be a fee for materials that are required specifically for an activity or if a teacher is hired specifically to teach a CCP.

There is **NO** supervision provided for students who are not involved in CCP activities. If students need to wait for a sibling, they should do so in the library. Parents/guardians must make necessary travel arrangements for their children to get home at the right time.

Students choose from a range of activities spread throughout the week. The year has 4 quarters where they can choose to participate in CCP's. These activities usually occur after 3 pm, but can also take place at other times (e.g. before school, during lunch, on weekends). Students are encouraged to participate in minimum 1 CCP activity a year as they are opportunities for students to be more balanced individuals and a great way to get to know students outside their grade level.

For more information, contact: Mr Joseph Grande jgrande@hisvietnam.com

After School Instrumental (ASI) Programme

In addition to the CCPs, there is an instrumental programme where students can learn to play various musical instruments such as keyboard, guitar or violin. This programme is facilitated by the music teacher and there is a charge for this activity. All instrumental music lessons will take place outside of regular classroom hours.

Please note that students who are not involved in an activity are NOT permitted to remain on the campus after the end of normal lessons since we are unable to provide supervision at that time.

For more information, contact Mr. Dean Rainey drainey@hisvietnam.com

2.16 Field Trips

Field trips are an important part of students' educational experiences, enhancing the teaching and learning taking place in the classroom and enabling students to apply their knowledge and understanding directly to the real world. These trips are also opportunities for social growth and to learn more about the country and culture of Vietnam. Most field trips are an integral part of the curriculum and students are expected to participate in them.

Field trips are usually organized by subject or homeroom teachers and are designed to enhance the teaching that takes place in the classroom. Some of these trips are directly related to student coursework/internal assessment and are an important part of school-based tasks. This is particularly the case for students in the DP.

From October 22nd - 26th, all homeroom groups in Grades 6-12 go away for Camps Week, on a field trip with a service and team building focus. This is an important trip as it sets the tone for the class group for the remainder of the year and provides an opportunity for staff and students to get to know each other better.

Enrolment at HIS includes automatic permission from parents/guardians for students to participate in all compulsory field trips. For optional events (e.g. MRISA, I&S trips), we require parents to complete an additional permission slip. Should you have any questions or concerns about trips please contact the organising teacher(s). Optional field trips are charged to parents, at cost. All students going on field trips must have appropriate medical coverage.

The <u>Secondary School Behavior Policy</u> is expected to be adhered to on all school trips. Parents/guardians and students are advised to be aware of the policy.

2.17 MRISA Events

The Mekong River International Schools Association (MRISA) was founded in 1999 and has six member international schools drawn from the South East Asia Region (Cambodia, Laos, Thailand, Vietnam). We have a rich and varied sporting, cultural and art exchange programme each year for Middle and High School students. This is an opportunity for our students to travel within our region and take part in activities and competitions with students of their own age, helping them become more confident, independent, and internationally-minded. We hope that all secondary school students will aspire to participate in at least one MRISA event during their time at HIS. All Secondary school students are strongly encouraged to try out for teams and participate in this very popular and personally rewarding experience.

MRISA Events include: Volleyball, Basketball, Soccer, STEAM and MRISA Arts Exchange.

For more information, please contact the Athletic Director, Mr. Chris Botha cbotha@hisvietnam.com

2.18 Homework and School Commitments

Homework is an integral part of a student's learning experience. The amount and type of work set depends upon the age and ability of the individual student, together with the nature of the subject.

The school seeks to develop increasingly independent learners who take responsibility for their learning. Homework makes an important contribution to this process and, therefore, it is our expectation that students will complete every piece of homework set.

To assist in learning to organise their time, teachers utilize ManageBac to announce all assessments. Assessments should be posted in ManageBac at least one week in advance so students can better organize their time. MYP students are provided with a MYP Student Planner and access to Managebac in which to record homework assignments and other commitments, which their class teacher or homeroom teacher regularly checks. Parents/guardians can provide useful feedback and support to students by checking the planner on a regular basis.

Grade 11 & 12 students will be guided in developing their own system for monitoring their obligations, which may involve paper or digital methods. They are expected to demonstrate independence and responsibility without the need for regular monitoring by parents/guardians or teachers.

Parents/guardians will greatly assist progress by taking an active interest in homework tasks, helping students establish a routine and allocate time appropriately, and by offering encouragement when necessary. However, there is no benefit to the student if the homework is actually written by a tutor, parent or other family member. Homework is an essential part of the academic programme in the secondary school and it is required of all students. In addition to reinforcing the skills the student has been exposed to in the classroom, homework provides the student with time for internalisation and reflection on classroom work.

The subject teacher has the first responsibility in terms of monitoring students who are not fulfilling homework requirements and will work with the students Homeroom teacher to see if the student is struggling with homework from other classes.

2.20 Library

The library is an essential element of an inquiry focused school programme. Students are encouraged to use the library as a source of reading material for pleasure as well as for research material for their projects. The library is very important as a source of English language books to supplement those in the classroom and at home. Many students also like to use the library as a study space during break, lunch time, and after school.

The library is constantly being improved with new books and more up to date reference materials. The different sections of the library are clearly laid out and the books are coded to allow the children to easily choose appropriate reading material. Parents are encouraged to borrow books for use with their children.

2.21 Cafeteria

Students may order hot/cold lunches prepared by the School Cafeteria. Please contact donkey@hisvietnam.com for more information on how to order meals. Students may also bring drinks to school and fresh drinking water is available throughout the day from numerous machines. Many students also choose to bring a snack for mid-morning break time or they can choose to buy snacks from the Cafeteria.

Two refrigerators and two microwaves are situated in the cafeteria for student use.

Student ID cards are also payment cards for the cafeteria. Students should charge up their cards with credit (minimum 500,000 VND) and then use this to pay for purchases.

2.22 Equal Opportunities

No person at Hanoi International School shall be discriminated against on the basis of race, national or ethnic origin, colour, religion, gender, age, marital status, or mental or physical disability. The letter and spirit of applicable human rights law shall be carefully observed, enforced, and supported, so that all members of the school community may work together in an atmosphere of tolerance and respect for individual differences.

It is our policy that:

- 1. expectations of student behaviour and language with regard to discrimination are made very clear:
- 2. we shall actively challenge discriminatory behaviour or language and take action if necessary;
- 3. management and staff shall continuously monitor their own language and the materials which they use;
- 4. the curriculum, teaching methods, materials and texts shall reflect the diversity of the school community so that no student is disadvantaged by feelings of alienation and all may experience positive role models;
- 5. the educational experience we offer shall seek to counter existing stereotyping and shall strive for the elimination of prejudice, discrimination and bias by actively promoting non-discriminatory attitudes so that no student suffers by being or feeling belittled or unfairly characterised or disadvantaged;

6. the educational experience we offer shall foster an appreciation of the unity of humankind and respect for its diversity and for the culture of Vietnam.

Section 3: Expectations For Students





3.1 The School Day

The day begins at 7.45 am with Homeroom Registration. Students arriving to their homeroom after 7:45 am will be recorded as Late and must sign in with Main Office. We recommend students arrive at school by 7:40 at the latest, to allow them time to access their lockers and arrive on time to homeroom.

Classes begin at 7:55 am and finish at 3 pm. There is a 20 minute morning recess and a 45 minute lunch break.

The Co-Curricular Programme takes place outside of normal lesson times, and activities can continue until 5:30 pm, although most finish by 4 pm. That last school bus leaves shortly after 4 pm; students participating in activities that finish after this time must ensure that they have made alternative travel arrangements. Students may not remain on the school campus once the activity has finished and there is no supervising teacher.

Students are all expected to be off-campus by 4:30 unless involved in a teacher-supervised activity. Parents are required to make arrangements to collect their children by 4:30, or when the activity finishes.

3.2 The School Calendar

The school year is based upon approximately 180 days of instructional time plus days for teacher professional development. The school observes traditional, and some public, Vietnamese holidays including National Day and Tet. Every quarter there will be a late start where students first class is at 10:30.

There are also a number of events on the school calendar each year such as International Week. Vietnam Week, school productions, Arts Festival, Book Week and the like. We encourage the participation of parents during these events. From

The most updated school calendar for 2018-19 can be found on the school website. Below is the current school Calendar.

August 2018	September 2018	October 2018	November 2018		
M T W T F S S	M T W T F S S	M T W T F S S	M T W T F S		
1 2 3 4 5	1 2	1 2 3 4 5 6 7	1 2 3		
6 7 8 9 10 11 12	3 4 5 6 7 8 9	8 9 10 11 12 13 14	5 6 7 8 9 10 11		
13 14 15 16 17 18 19	10 11 12 13 14 15 16	15 16 17 18 19 20 21	12 13 14 15 16 17 18		
20 21 22 23 24 25 26	17 18 19 20 21 22 23	22 23 24 25 26 27 28	19 20 21 22 23 24 2		
27 28 29 30 31	24 25 26 27 28 29 30	29 30 31	26 27 28 29 30		
70 11 01 11	Conta Mark No. 10		N 02 1 1 D		
ug.7-8: New Staff Orientation	Sept.2: Viet Nam National Day	Oct. 6-14: Autumn Break	Nov. 23: Int. Day		
ug.9-10 Full staff Preparation Day	Sept.3: Viet Nam National Day	Oct.22-26 Secondary Camps wk	Nov 8&9 All Staff PD Days-no		
ug.13: School opens	compensating holiday		students.		
December 2018	January 2019	February 2019	March 2019		
M T W T F S S	M T W T F S S	M T W T F S	M T W T F S		
1 2	1 2 3 4 5 6	1 3 3	1 2		
3 4 5 6 7 8 9	7 8 9 10 11 12 13	4 5 6 7 8 9 90	4 5 6 7 8 9 1		
10 11 12 13 14 15 16	14 15 16 17 18 19 20	11 12 13 14 15 16 17	11 12 13 14 15 16 1		
17 18 19 20 21 22 23	21 22 23 24 25 26 27	18 19 20 21 22 23 24	18 19 20 21 22 23 2		
24 25 26 27 28 29 30	28 29 30 31	25 26 27 28	25 26 27 28 29 30 3		
31					
ec.12 (11.00am) - January 6:	Jan.1-7 Winter Break (cont.)	Feb.1 FULL DAY	March 29 close for Spring Break		
ec. 8- End of Semester One		Feb.1-10 Tet Break			
		(5 Feb Day of Tet)			
4	M				
April 2019	May 2019	June 2019	July 2019		
April 2019	M T W T F S S		July 2019		
M T W T F S S	M T W T F S S	June 2019 M T W T F S S	M T W T F S S		
M T W T F S S 1 2 3 4 5 4 7 8 9 10 11 12 13 14	M T W T F S S 1 2 3 4 5 6 7 8 9 10 11 12	June 2019 M T W T F S S 1 2 1 2 3 4 5 6 7 8 9	M T W T F S S S S S S S S S S S S S S S S S S		
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3.3 Attendance

Daily attendance is taken during Homeroom Registration. Students are expected to attend all classes for which they are scheduled. If a student is absent from school, parents/guardians must send a letter or email to the homeroom teacher explaining the absence. If an absence is foreseen a note should be brought giving dates and reason for absence. Permission to leave school during the school day may be obtained through the Main Office. Students leaving the campus without permission during the school day, or skipping classes, will be considered truanting. Truancy will result in parents being informed and the possibility of disciplinary action.

3.4 Leaving the School Campus

Students in Grades 6-10 are not allowed to leave the campus during the day without a note from parents or permission from the Head of Secondary. Grade 11 & 12 students who are on good academic and disciplinary standing are permitted to go off-campus at lunch time. Students must sign out and back in again. Failure to do so may result in this privilege being withdrawn.

Unauthorised departure from the school campus will be treated as a serious disciplinary issue.

3.5 Lateness

Punctuality is very important at all times throughout the school day. Students arriving at school after 7:45 am must report to the Main Office. The attendance record will be updated to reflect this. Parents will be informed of repeated lateness and of any consequences. Difficulties arising from transportation should be communicated to the Principal or Head of Secondary.

3.6 Dress Code

The School has no prescribed uniform, except for during Physical and Health Education classes. However, school is a formal environment and students are therefore expected to dress appropriately with consideration given to climate and the culture of Vietnam. They should consider health and safety implications with regards to jewellery, hairstyles, and shoes.

For Physical and Health Education classes, students are required to wear the HIS sports kit which must be purchased from the school Shop, or an appropriate swimming costume for pool-based lessons. For general Physical and Health Education classes:

- HIS Sports Kit
- Sports Shoes
- For health & safety reasons, students are required to wear appropriate closed shoes when playing sports at any time.

For swimming

- Goggles are recommended
- Swim Caps are optional
- Normal T-shirts or shorts may NOT be worn as swimwear. Inappropriately dressed students will not be allowed to swim.
- Boys
 - o Swim shorts
 - o (Optional) Fitted Rash top or swim shirt fitted (NO HOODS/ZIPS)
- Girls
 - o One piece swimwear
 - o Swim shorts (optional)
 - o (Optional) Fitted Rash top or Swim shirt (NO HOODS/ZIPS)

Where required for religious reasons, students may wear additional coverings on arms, legs and head.

No jewellery of any kind is to be worn during Physical and Health Education activities, at any time.

3.7 Student Equipment

Students are expected to come to school prepared for lessons. Teachers will communicate particular requirements to students, who will then be expected to have these materials for all lessons. Below is a general list of materials that all students should start the year with.

An English Dictionary is strongly encouraged, especially for second language English students. A paper-based translating dictionary is also useful and can be used DP exams.

From Grade 9 onwards, students need access to a Graphical Display Calculator (GDC). The required calculator at HIS is the **Casio fx-9860GII SD USB Power Graphic 2**.

Basic Materials List

- □ HB Pencils
- □ Blue or black ink pens
- □ Coloured Pencils or Markers
- Pencil Sharpener
- Highlighters
- □ Glue Stick

Ruler
Scissors
Folders for each class or an accordion folder system
Composition Notebook (can be purchased from the shop)
Loose leaf A4 Paper
Calculator (Casio fx-9860GII SD USB Power Graphic 2 for grades 9-12)
Post-it Notes
Pencil Case or Box

3.8 Bring Your Own Device (BYOD) Programme

Students in grades 9-12 are required to bring their own laptop to school. It is optional for students in grades 6-8.

Minimum Specifications for New Devices (2018-19 School Year)

These specifications are for newly purchased laptops and should allow for a student to use this laptop for at least 4 years. For students whose current devices are below these specifications, we recommend that their machine be upgraded within the next school year.

Hardware	Specifications			
Device Type	Laptop computer (not a tablet)			
Platform	Mac / Windows PC			
Operating System	Mac OSX 10.13 or higher / Windows 10 or higher			
Minimum screen size	11 - 13 inches (larger than 13 can become quite heavy)			
Processor	Intel i5 or better			
RAM	4 GB (8 GB is recommended, especially if a Windows laptop)			
Hard Drive	120 GB or larger (SSD is recommended)			
Wireless card	802.11ac or higher (is three times faster than 802.11n)			
Battery Life	6+ hours			
Antivirus	Must have a purchased antivirus system installed and regularly updated. Devices which do not meet this expectation will not be allowed to access the sch8ol network. An internet search for "Best antivirus utilities 2018" will produce a number of recommendations for an appropriate system.			

All students, whether using their own device or a school device, must agree to the school's Responsible Technology User Agreement (MYP, DP). Also, when using a personal device at school, the following naming conventions are required. These help ensure that students are using their devices appropriately and not disrupting the school's bandwidth and negatively affecting others ability to use the internet.

- **Laptop:** L-school e-mail year graduating. For example for John Doe who has e-mail of jdoe@hisvietnam.com, the naming convention would be: *L-jdoe-20*
- **Mobile Device (phone or tablet):** M-school e-mail year graduating. For example for John Doe who has e-mail of jdoe@hisvietnam.com, the naming convention would be: *M-jdoe-20*

3.9 Student Code of Conduct

The student code of conduct was built upon the rights and responsibilities that underpin our community values. For clarity, the code of conduct includes possible examples of when responsibilities are not fulfilled. These examples are included to illustrate the types of mistakes we might see in connection with the corresponding rights and responsibilities.

The code of conduct also includes an outline of possible teacher/coordinator/principal responses. The range of hierarchical responses indicate the different kinds of responses we might enact, depending on the severity and pervasiveness of the mistake. This list is meant for illustration purposes only.

Rights	Responsibilities
I have the right to be treated with dignity and respect	I have the responsibility to be a caring and compassionate, globally conscious citizen

Possible Responses

If I make a mistake here,

The subject teacher may:

- Speak to me individually
- Share this information with my homeroom teacher
- Help me to know how to put right my mistake

If I repeat the same mistake again,

My homeroom teacher may:

- Contact my parents
- Contact the student support team
- Contact the Principal
- Ensure that I correct any damage that I made

If I make the same mistake again,

The Principal may:

- Organise a formal meeting
- Impose a period of isolated reflection
- Suspend privileges
- Place me on a behaviour card

Rights	Responsibilities
I have the right to learn in a positive learning environment	I have the responsibility to participate in and contribute to a positive learning environment

Possible Responses

If I make a mistake here,

The subject teacher may:

- Verify my understanding by conducting a viva voce
- Ask me to re-do the work
- Refuse to assess the work until all sources are attributed accurately
- Inform my homeroom teacher and curriculum coordinator

If I repeat the same mistake again,

My curriculum coordinator may:

- Inform all of my teachers that my work should be closely monitored
- Request a meeting with my parents
- Report acts of plagiarism to the IB, as required

If I make the same mistake again,

The Principal may:

- Withdraw me from the programme
- Suspend privileges
- Monitor my academic integrity through a behaviour report card

Rights	Responsibilities
physical and psychological)	I have the responsibility to contribute towards a safe environment (both physical and psychological)

Possible Responses

If I make a mistake here,

The subject teacher may:

- Speak to me privately
- Share this information with my homeroom teacher
- Help me to know how to put right my mistake,
- Ask me to make up any lost learning time before or after school (24 hours notice)

If I repeat the same mistake again,

The homeroom teacher may:

- Contact my parents
- Contact the student support team
- Contact the Principal
- Ensure that I correct any damage that I made

If I make the same mistake again,

The Principal may:

- Organise a formal meeting
- Impose a period of isolated reflection
- Place me on a behaviour card

Rights	Responsibilities
I have the right to a safe environment (both physical and psychological)	I have the responsibility to contribute towards a safe environment (both physical and psychological)

Possible Responses

If I make a mistake here,

The subject teacher may:

- Speak to me privately
- Share this information with my homeroom teacher
- Help me to know how to put right my mistake
- Share this information with my parents

If I repeat the same mistake again,

The homeroom teacher may:

- Contact my parents
- Contact the student support team
- Contact the Principal
- Ensure that I correct any damage that I made

If I make the same mistake again,

The Principal may:

- Suspend or expel a student
- Suspend privileges where we can not guarantee the safety of the student or others.

Rights	Responsibilities
I have the right to make progress in a broad and balanced, international curriculum	I have the responsibility to be punctual and 'Ready to Learn'

Possible Responses

If I make a mistake here,

The subject teacher may:

- Speak to me privately
- Share this information with my homeroom teacher
- Help me to know how to put right my mistake
- Contact my parents
- Ask me to make up any lost learning time before or after school (24 hours notice)

If I repeat the same mistake again,

My curriculum coordinator may:

- Request that my readiness to learn be monitored through an ATL card
- Request a meeting with my parents
- Refer to the Student Support Services to begin an investigation

If I make the same mistake again,

The Principal may:

- Request a formal meeting with my parents
- Monitor my readiness to learn through a behaviour report card
- Suspend privileges

Suspension of student

Behaviour that is construed as 'serious' or consistently deviates from accepted standards as judged by the administration will lead to suspensions from one to five school days by the Principal. A suspended student cannot return to School until a conference is held between the administration

and the student, parent(s) or guardian. Academic work missed during suspensions must be made up. However, any deadlines or assessments that have been missed cannot be made up.

Expulsion of student

Very serious and/or chronic offences may lead to expulsion. This action shall only be taken after due consideration and consultation between the Principal/Deputy principal, the student, and the parent(s) or guardian. Members of the School Board shall be involved before a final decision is reached.

3.10 Smoking Drugs and Alcohol

The possession or use of tobacco, chemical substances or alcohol by a student, whilst on school campus or at school events, is strictly forbidden.

3.11 Chewing Gum

Chewing gum is NOT permitted on the school campus at any time.

3.12 Student Organized Social Events

School dances and other student-organized activities must have prior approval of the Head of Secondary. There will be staff supervision, consistent with the number of students attending the event. The HIS Code of Conduct will be applied to such events. Guests will be allowed only after consultation. Parents should ensure appropriate travel arrangements are made for students at the end of the event at the required time.

3.13 Security: Lockers, Valuables and Lost Property

Any object, material or substance that could be construed as dangerous to the health and safety of students and staff, should not be brought to school.

All students are allocated a locker fitted with a key. Students are expected to use their lockers for storing valuables and the day's books so that they are not carrying heavy bags around with them during the day. There is time before school, during break and lunch to visit the locker.

Students will be required to pay a 50,000 VND deposit for their locker key at the beginning of the year. This will be refunded to them at the end of the year if they return their locker key.

Items which are found on the school campus are placed in the Lost and Found box, and students are encouraged to look there in the first instance. Valuable items (such as electronic devices) are handed in to the Main Office staff or the Head of Secondary. At the end of each semester Lost and Found items are displayed for claiming, and then what is leftover will go to charity.

Students are responsible for their own property. Where possible, articles brought to school should be labelled. The school will accept no responsibility for loss or damage to students' personal property.

Particular procedures and safety precautions are recommended in certain subject areas e.g. science laboratories. Students should ensure that they are familiar with these and exercise appropriate caution.

3.14 Motorbike Safety

In the first instance the School administration shall follow the Laws of Vietnam in regard to motorbike usage:

- The rider must be able to be licensed in their home country and be 18 years old.
- A helmet must be worn.

The School shall not condone any infringement of the laws of Vietnam therefore, as a corollary; the School shall carry neither financial nor legal responsibility for students who are using motorbikes illegally to attend school. Likewise the School shall not be liable, in any way whatsoever, for the safety of students who are transported by illegal drivers.

This statement of policy will be clearly communicated to students and parents, at appropriate times, and in appropriate languages, in school letters, newsletters, the school website and other publications.

The School draws attention of all concerned parties to the fact that health, medical, disability and death insurance policies may be void due to illegal and/or under-age driving. As an example, international health insurers (e.g. AETNA) state, that any illegal act of this kind would constitute reckless endangerment which could be grounds for a void claim.

Section 4: Parent-School Communication



4.1 Communication between Home and School

Parents are kept informed by regular letters, and emails from the Principal, Head of Secondary and Assistant Head of Secondary. The school website – www.hisvietnam.com is updated regularly with "news" and "calendar" events to keep parents informed. The school also send reminders via sms messaging.

Teachers utilize ManageBac to share assessments, projects, and homework. On ManageBac teachers also give marks and feedback to assessments. Information concerning a student's progress is relayed to parents through the Homeroom teacher, progress reports and 3-Way Conferences.

4.2 Matter of General Concern

Communication between parents/guardians and the school is essential. Please telephone or email the school with any concerns or suggestions. In the first instance, parents/guardians should communicate with the homeroom or subject teacher, or with the appropriate coordinator to discuss any aspect of a student's education. For matters of general school concern, please see the Principal or Head of Secondary. Staff in the Main Office will help schedule an appointment.

The operations of the school and the Parent Teacher Association are subject to written policies. Such policies are available for consultation in the Main Office.

4.3 Complaints Procedure for Parents

The following procedure is designed to allow all parents/guardians of children in the school to make complaints or to express concerns to the school in a manner which ensures fairness and integrity to all concerned.

Any complaint should be made on an individual basis. If you have a complaint or a matter of concern, please try to sort the matter out by communicating with the teacher concerned. If this does not resolve the issue, the matter should then be brought to the attention of the Head of Secondary who will record the complaint and advise when an initial response should be expected.

The Head of Secondary will then investigate the matter and come to a decision about the action required.

All parties will be informed of this action and a written report will be sent to and kept by the Principal for information. In the event that the parent concerned is not satisfied with the course of

action proposed by the Head of Secondary, they can then take their complaint, in writing, to the Principal. The Principal will follow the procedures set out above and come to a decision. Again, all parties will be informed of this decision and a written record of the matter will be filed. The Principal's decision is final.

4.4 Parent Teacher Association (PTA)

We are committed to the involvement of parents in all aspects of HIS and parents are encouraged to take an active part in their child's education and in the life of the school. HIS has an active PTA that is involved in fundraising and discussing school issues. The PTA has made a very significant contribution to the development of the facilities available on the campus.

The PTA also organises, or helps to organise, social events such as International Week, social evenings, and school discos. Parents, students and teachers are all involved in the preparations for these school-wide activities. The PTA usually meets once a month, in addition there are often informally arranged Coffee Mornings. Some of our community groups such as the Korean Parents have their own informal forums.

Please email <u>pta@hisvietnam.com</u> should you wish to be involved in the PTA. All parents and teachers are welcome to be part of the PTA.

4.5 Entering and Exiting the Campus

Requests for students to leave school during the school day should be e-mailed to the Homeroom Teacher and also cc'ed to the Main Office at maintoffice@hisvietnam.com, preferably before 7:55 am. Students must sign out in the Main Office and show the signed slip to the security guards.

Parents and visitors to the school are welcome. Parent and Carer ID Badges will need to be collected from the Main Office in order to access the campus. All visitors, must report to gate security for a Visitors ID and then the Main Office on arrival. Students wishing to have visiting friends attend school must apply with a letter from their parents/guardians, at least one week in advance, for permission from the Head of Secondary. Alumni who would like to visit must follow the same procedures as visitors.

4.6 Reports

Semester Reports are formal, containing grades, written comments from subject teachers, and a homeroom teacher comment. These are official records of student performance, and these grades are included in student transcripts. For students in Grades 9-12, these grades contribute to the award of the HIS Diploma, and are influential for university applications.

The school sends home regular Reports, and schedules Parent-Student-Teacher Meetings throughout the year. Details of these will be available on the calendar on the website, and will be communicated to parents via email/newsletter during the year. However, we strongly encourage parents to communicate with their child's homeroom or subject teachers at any time regarding any issue they might have. Often the best way to initiate this communication is via email, though it is also possible to arrange a meeting with teachers via the Main Office.

Students who have not returned school materials such as MRISA uniforms will not be issued reports until they have done so.

4.7 3 Way Conferences

As an integral component of the reporting process, there will be two formal 3-Way Conferences (parent-student-teacher) scheduled for each year group, one in each semester. Parents will be informed of these dates at the start of the school year and are asked to ensure that at least one parent is able to attend these meetings.

4.8 Managebac

This is our assessment and reporting system and all parents and students have access. Parents can access information about student academic performance, messages sent to students, reports, attendance, behaviour issues, homework obligations, and more. You should also use this to provide details when your child is absent, and to update personal information such as telephone numbers and home addresses.

All parents automatically have access to ManageBac and should ensure they are able to login. There is a "Forgot your password?" link on the ManageBac homepage which you should follow if you are unable to login. If you have any further issues, please contact the Main Office.

ManageBac can be access through our website or directly via http://hisvietnam.managebac.com.

4.9 Assessment Grades

Achievement results in the MYP (G6-10) and DP(G11-12) will be reported using the IB's 1-7 scale, with 7 the maximum. A 3 is considered a passing grade. Achievement results on individual MYP assessment tasks will be communicated using the MYP Criteria.

Reports will also include reference to students Approaches to Learning Skills and how well these are developing. Parents should pay particular attention to this area of the report as it provides very useful feedback on how well your child is developing into being a lifelong learner.

4.10 School Evacuation Plan

It is essential that all parents are familiar with the following and keep this sheet for reference.

In the event of a STATE OF EMERGENCY being declared by the authorities during the course of a school day, all parents should be familiar with the following routine.

- 1. The School will remain open and supervised by staff for a period of TWO HOURS after the declared state of emergency. During this time parents should arrange to have their children collected from the School premises. It is important that if the people collecting the children are not ordinarily known to the School that they are able to show identification.
- 2. After a period of two hours the School will be closed and any remaining children will be taken kept at school or if the situation necessitates it, to a secure location. Children not collected from this location six hours after the declared emergency will be lodged with the guardian nominated on the Registration Form.
- 3. In the event of either of the nominated guardians not being available the child will remain in the care of the Principal and or Head of Secondary.